

Live Online Open and In-House Training Programs

- **Currently Delivered on Virtual Training & Coaching through Amazing Webinars Set up from our end with ease for you...**

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We will only send you a link and you are good to go.

What is a Webinar?

Short for Web-based seminar, a **webinar** is a presentation, lecture, workshop or seminar that is transmitted over the Web using video conferencing software. A key feature of a **Webinar** is its interactive elements is the ability to give, receive and discuss information in real-time.

By
Dolphins Group

We push the human race forward and so do you..... Unleash Your True Potential...!

1. **Excellent Online/Offline Meeting Management and Minute Taking Skills Training**
2. **Key Account Management & Sales Effectiveness Skills Training**
3. **Executive Video Conferencing Business Presentation Skills Training**
4. **Perfect PA and Effective Office Administrator Skills Training**
5. **Effective Credit Management and Debt Collection Skills Training**
6. **Budgeting and Cost Control Skills Training**
7. **Excellent Supervisory Skills Training**
8. **Finance for non-finance Managers/Directors Skills Training**
9. **Excellent Project Management Skills Training**
10. **Strategic Performance Management Skills Training**
11. **Business Analytics, Data Analysis and Metrics Skills Training**
12. **Effective Managerial Leadership & Supervisory Skills Training**
13. **Tactful Negotiation Skills Training**
14. **Competency Based Interviewing Skills Training**
15. **The WOW! Customer Service Experience, Image & Business etiquette Training**
16. **Strategic Marketing and Communication Skills Training**
17. **Customer Service Metrics Skills Training**
18. **Time Management Skills Training**
19. **Office Management Masterclass Skills Training**
20. **Excellent communication, Image and Business etiquette skills Training**
21. **HR Analytics and Metrics Skills Training**

22. **Advanced MS Excel Skills Training**
23. **Diligent Record Management & Information Technology in Record Keeping Skills Training**
24. **Supply Chain and Inventory Management Skills Training**
25. **Customer Relationship Management Masterclass Skills Training**
26. **Financial Modeling and Dashboards with Advanced Excel Masterclass Skills Training**
27. **Fraud & Forgeries Detection, Prevention & Response Skills Training**
28. **Cyber Security, CT Security and Penetration Testing Masterclass Skills Training**
29. **Transport, Logistics and Supply Chain Management Skills Training**
30. **Risk Management Skills Training**
31. **Basel II/III Retail Credit Risk Modelling Skills Training**
32. **Fire, First Aid and Security Practical Skills Training**
33. **Governments Protocol, Communication & etiquette Skills Training**
34. **Excellent Contact Centre Management Skills Training**
35. **Business Process Re-engineering (BPR) skills Training**
36. **Excellent I.T. Services Management Skills Training**
37. **AML - Anti-Money Laundering Skills Training**
38. **Monitoring & Evaluation Masterclass Skills Training**
39. **Executive Assistant Master Class Skills Training**
40. **Unlocking Growth - Capital Raising Skills Training**

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- ✓ **Gain Extensive Special Group(s) Rates**
- ✓ **Detailed Post Training Content**
- ✓ **Exclusive Post Training Consultancy from our Team of Experienced Trainers**

Thank you Very Much,

Beatrice Kairu,

Clients Programs Management

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